

Important change: Discontinuation of email access – Please use Jobcentre Digital

**Dear customers,**

**we would like to inform you that our Jobcentre's email access will be deactivated on 31 December 2025. This means that enquiries and documents can no longer be submitted by email.**

**Why this change?**

The deactivation is being carried out in order to make communication with you even more secure, efficient and transparent. Instead, **Jobcentre Digital** is available to you as a modern and convenient alternative.

**Your advantages with Jobcentre Digital:**

- ✓ **Secure communication** – Your data is better protected.
- ✓ **Fast processing** – Your enquiries will be forwarded directly to the relevant staff members.
- ✓ **Available anytime** – You can conveniently submit applications and supporting documents online – around the clock.
- ✓ **Clarity** – You can keep track of your applications and messages.

**How to use Jobcentre Digital:**

1. visit the website: [www.jobcenter.digital](http://www.jobcenter.digital) or use the Jobcentre app
2. Log in using your login details. If you do not yet have login details, you can obtain these from your Jobcentre.
3. Submit applications and documents directly online and communicate securely with your Jobcentre.

If you have any questions about using Jobcentre Digital, we will be happy to help. You can reach us by telephone on 04321-5586200 or in person during our opening hours.

Thank you for your understanding and support during this transition.